ASOCIACIÓN PARA LA
INNOVACIÓN FORMACIÓN Y
EMPLEO
PARA EL
DESARROLLO SOSTENIBLE



ELBLAG Septembre 20 – 27, 2019

SENIORS INSTRUCTORS PROJECT

Coordinated by Centrum Spotkań Europejskich "Światowid"





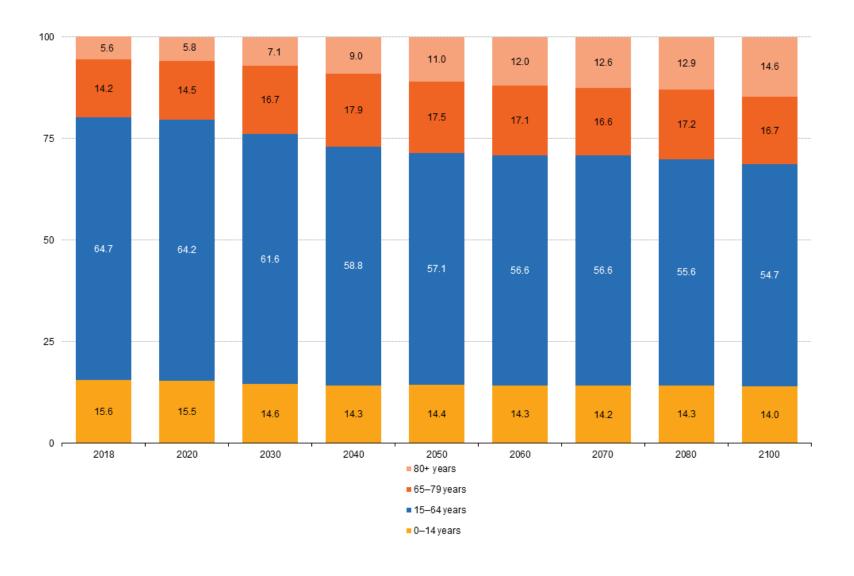


A NEW SOCIETY IN THE EUROPEAN UNION









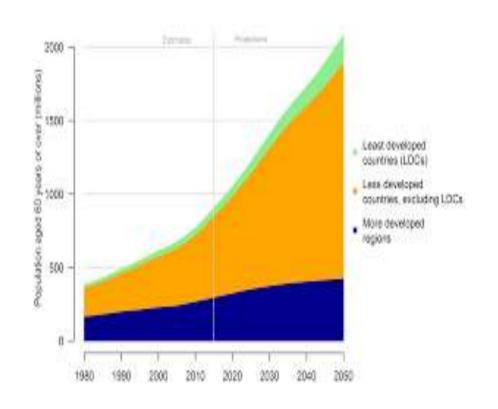




eurostat 🔼

WHERE WE AE?

WORLD POPULATION AGEING



- In 2018, nearly one fifth (19 %)
 of the EU population was aged
 65 and more.
- The share of people aged 80 years or more should more than double by 2100 to reach 14.6 % of the whole population.
- Increase in the share of the population aged 65 years or over between 2008 and 2018
 PL 3,6 per cent. SP 2,8 per cent





How to prepare good projects for senior volunteers

SOME PRELIMINARY IDEAS:

- 1.- CHANGING OUR MENTALITY: Senior volunteering is not an activity to entertain and keep them doing any activity
- 2.- ORGANIZING A VOLUNTEER FOR SENIORS HAS THE SAME RIGOR AS ANY OTHER PROJECT THAT WE CARRY OUT IN THE FRAMEWORK OF OUR ORGANIZATIONS
- 3.- THE SENIOR VOLUNTEER TO DEVELOP IN CONDITIONS OF DIGNITY DEMANDS TO US BE PLACED AGAINST THE ELDERLY, NOT AS SOMEONE WHO HAS TO BE PROTECTED BUT SOMEONE WHO MUST BE ADMIRED FOR HIS/HERO EXPERIENCE







New age: sixty are the new forty





How to prepare good projects for senior volunteers

Make thematic groups of volunteers according to their experiences and hobbies in







How to prepare good projects for senior volunteers

Choose the right activities for the experiences of seniors in your city. NOT THE OPPOSITE

Start with the activity where you have more volunteers

Detect the most motivated, those who are natural leaders, will need them to carry out new projects

Provide clear rules of the volunteer: hours per week, way to notify if they cannot attend their volunteer appointment, hours at which the meeting room is available for their activities

Establish a clear schedule with hours and an appropriate calendar in relation to the availability of volunteers

BE REALISTIC!!





A prestigious image of their volunteering.

They are the experts, valued for an experience of a lifetime. They are the protagonists.

They contribute to the society in which they live, they not only receive.

We have to recognize them and thank them for the important role that their volunteering plays in their city

WE HAVE TO GIVE PUBLICITY AND RECOGNITION TO OUR VOLUNTEERS, MEDIA, AWARD PRIZES, ACTIVITIES OR TRIPS FOR THEM









Let him know that you admire him

Remind him that he is a very useful person to others

Increase their self-esteem





Provide professional rules to the volunteer activities

Let the volunteer know that your activity is a priority for your organization.











Do not forget the insurance.





Volunteering and society: the importance to link both

Volunteering only makes sense related to the society in which they live

Senior volunteer improves the quality of life around him

We need to combine the capabilities of our seniors with the needs of our society

Our senior volunteers have to leave our institutions to collaborate throughout the city





Four good experiences in Granada

SENIOR VOLUNTEERS WORKING FOR OTHER SENIORS: OFECUM

SENIOR VOLUNTEERS WORKING FOR ALL PEOPLE : SOLIDARIDAD INTERGERACIONAL

SENIOR VOLUNTEERS WORKING TO HELP OTHER PEOPLE WHO WANT TO BE ENPRENEURS: SECOT GRANADA

INVOLVING SENIOR VOLUNTEERS IN INTERNATIONAL ENVIROMENTS: AIFED





OFECUM https://ofecum.es/

SENIOR VOLUNTEERS SHARE THEIR KNOWLEDGE AND ORGANIZE ACTIVITIES FOR OTHERS SENIORS IN THEIR FIELD OF EXPERIENCE



SCENICAL ARTS





Fisical activities







SHARING KNOWLEDGE







SHOWING THEIR WORK







SOLIDARIDAD INTERNACIONAL http://solidaridadintergeneracional.es/

Intergenerational Solidarity, organization of elderly and family members of the rural environment, statewide, was born to provide comprehensive services to the Elderly and support to caregivers.

Solidarity between the Generations must continue to be a fundamental axis to rely on when old age is reached and greater support and attention is needed.











SECOT GRANADA

SECOT is a non-profit association, founded in 1989 and declared of public utility in 1995. It was promoted by the Businessmen's Circle, an initiative which the Chambers of Commerce and Business Social Action joined.

SECOT currently has more than 1,400 members, of which over 1,100 are seniors. Funding is made possible by the collaboration of its partners gnerosa: Seniors, Protectors, and its Member Partners, in addition to income provided by public and private entities that support the social work of the Association.

Since its establishment, SECOT has developed an enormous work that has allowed small businesses could continue to operate, while has accompanied many entrepreneurs to launch a business project.

In short, it has helped create and maintain numerous jobs.











Volunteer recruitment is in many ways an exercise in marketing. It is a matter of presenting an opportunity in a manner, time and place that will engage your prospective "customer" or volunteer and gain "buy-in"





Strategic marketing planning has long referred to the "Four P's" to guide the marketing mix of businesses large and small: Product, Place, Price & Promotion.

Afterall, you're not selling anything. Or are you?

FIRST QUESTION WHAT ARE WE SELLING? WHY WE WANT TO PROMOTE VOLUNTEERS





Product

In this case your "product" is the opportunity itself. What is required of your volunteers? What benefits will be generated by their efforts? Who will be helped? What is your organization's mission overall and how does this particular posting fit in? You may not be selling a widget in a package, but make no mistake, with so many competing opportunities out there, it is important to "sell" the benefits of your posting. There has to be clear value conveyed, not necessarily received by the volunteer herself, but that will be generated by her efforts. People want to know they are making a difference. How does your organization and this specific posting allow them to do that?





Place

In traditional marketing this element answers where and how your product is delivered to the end customer. Much is the same with your volunteer needs. Where are you asking these people to attend, for how long, and what steps are necessary before they can engage? Are there qualifying hurdles to be cleared, and if so, what can be done to facilitate them? The challenge is to target your messaging to individuals physically able to get involved and satisfy your requirements.





Price

Price speaks for itself in a traditional marketing plan; how much are the buyers paying for the product and how. But how does that relate to volunteer services? In this case, the cost you are asking your prospective volunteer to pay is their time. In fact to some time may be more valuable to them than money. It is important to remain conscious of the value equation and convey as much value for the time being asked. Referring back to the Product discussion, you want to emphasize the value to your organization and those that benefit from it that will be generated by their "payment" of time. If possible, consider offering a range of "price points". Can you offer limited commitment options through to on-going positions to accommodate a variety of time resources?





Promotion

The final piece of the marketing puzzle is your method of communicating your benefit and value. Examples include advertising, public relations, and in business, direct sales. You want to reach your prospective volunteer proactively, where possible using services that push your opportunities out, alongside traditional passive options such as online classified ads. Look for ways to reach your volunteers where they are, capitalizing on today's expectation of information on demand and active delivery. Think notifications. Facebook doesn't wait for you to login to tell you someone posted on your wall. Why should you wait for the volunteer to come looking for you when an opportunity arises?









12 Incorporate technology











Keeping Volunteers

1. <u>Thank your volunteers and thank them again</u>. Show appreciation in varied ways and always mention volunteers who make your organizational successful.







Keeping Volunteers

2. <u>Reward your volunteers</u>. Volunteers have many motivations. While they are supportive of your mission, making connections, being seen at your events, and becoming more immersed in the experiences of your staff and constituents are all perks with appeal. Remember that some individuals volunteer to have more contact with others in event and social settings.







Keeping Volunteers

3. <u>Provide an experience connected to your cause</u>. Nurture engagement—not just tasks needed by your organization. The stories of those whose lives are enriched or changed by your nonprofit's work will inspire your volunteers.







Keeping Volunteers



4. Create a community or team from your volunteers base.

Connecting your volunteers and maintaining open communication channels among your staff and volunteers help to build community. In person thanks and feedback events are the best ways to fuel connection between volunteer work opportunities. These can be supported by electronic (such as discussion forums) and feedback tools (like surveys) but there's nothing like thanking volunteers with a party or just picking up the phone.





Keeping Volunteers

5. Share your volunteers' success stories to demonstrate the importance difference they make. Showcase your volunteers and how their time and talent contribute to your organization's growth.







Keeping Volunteers

6. <u>Cultivate your volunteers for bigger roles</u>. Your volunteers may also be leaders — staff, advisors, board members, and consultants. Your volunteer pool may yield not only other human resources, but donors. Sure you'll have volunteers who just want to show up and assist with whatever task you provide. However, care and feeding of all of your volunteers is critical for your organization's reputation and growth.







Keeping Volunteers

7. Grow your volunteer pool through recruitment of volunteers by...your volunteers! **Word of mouth is great advertising**. Your volunteers are likely your best recruitment asset. Provide ways for volunteers to invite others to join them. Gather information about the best way to reach the contacts of your volunteers and provide information in what ever medium is more easily shared by members of your volunteer pool.





Keeping Volunteers

Think about who volunteers with your organization. Know them well enough to make the best assignments and to provide the perks that will make your volunteers keep coming back—and telling others about your mission and the roles they play in your success.





